

Annual Critical Incidents and Emergencies Report 2023

Last reviewed 25 October 2023

Annual Report to management, learners, other stakeholders, and the code administrator
Note per New Code Clause 10(3)(g): report at an aggregate level and, as far as practicable, disaggregated by diverse learner groups

Definition: a 'critical incident' involving a learner is an unplanned or unforeseen traumatic event affecting a learner or learners which has an impact on the institution the learner attends, its staff, its learners, and/or the wider community.

Providers have a responsibility to be prepared for and to respond quickly, effectively and sensitively to any critical incident involving a learner.

2023: None

Improvements necessary

None.

Action plan to implement these improvements

n/a

2022: None